

7. QUALITY ASSURANCE PROGRAM

7.1 QUALITY POLICY STATEMENT

MDFRC INC - STATEMENT OF COMMITMENT

The MDFRC laboratory uses a comprehensive quality control program that covers both sample preparation and analysis processes. The laboratory possesses a wide variety of equipment that enables us to provide fast and accurate analysis. We have a strategic commitment to remain at the forefront of technology through continual investment in equipment and our staff.

The laboratory also has a crucial role in assisting our customers to meet their objectives. It must do this safely, efficiently and economically such that we continuously improve employee skills and performance in key areas.

The Quality Manual is an integral part of the Laboratory's Management System and operational programs, and reflects the MDFRC's commitment to producing high quality and scientifically correct analytical data.

The management of MDFRC Inc is committed to the ongoing development of the laboratory and to maintaining the highest standards with respect to staff, equipment and procedures, to ensure the accuracy of data reported by the Centre.

MDFRC QUALITY POLICY

The essential quality criteria for MDFRC are the provision of testing services that are safe, accurate, reliable, cost effective, and timely. In order to achieve these objectives, MDFRC has established a Quality Management System to ensure that quality policies are effectively implemented at all levels within the staff structure. The Quality Management System will also meet the requirements of AS ISO/IEC 17025:2005. The Quality Management System also ensures that the laboratory meets or exceeds the requirements of our customers.

MDFRC Inc is committed to continuous improvement of our operations by systematic auditing, both internal and external, and by responsive actions from customer feedback. Quality is the responsibility of all MDFRC staff and as such the Quality Management System belongs to all staff members. As part of the continuous improvement process, all staff members have a role in the ongoing development and maintenance of the Quality Management System. The policies and principles of the Quality Manual are mandatory for all staff.

Director

Research Chemist